



## **YMCA Initiated Cancellations and Temporary Facility Closures**

All schedules, activities, class fees, and staff may be changed or cancelled by the YMCA without notice. If the YMCA cancels a fee-based class or program for any reason, a credit toward another session/service will be issued automatically. Credits will be applied to any past due or future scheduled payments. Upon written request via web form, a refund will be provided.

When the YMCA closes a facility temporarily due to weather, emergency, facility improvement, or community-related concerns, the Y will issue a prorated program credit for each class or session missed after the 5th program day. Credits will be applied to any past due or future scheduled payments. Upon written request via web form, a refund will be provided.