



CAMPING & OUTDOOR LEADERSHIP PAYMENT & REFUND POLICIES

PAYMENT DUE DATE

Final payment must be received in the YMCA Camping & Outdoor Leadership office no later than JUNE 1. After June 1, full payment is required at the time of registration.

PAYMENT METHODS

Make checks payable to YMCA Camping & Outdoor Leadership, and send to 909 Fourth Avenue, Seattle WA 98104. There will be a \$20 charge for returned checks. We also accept Visa, MasterCard, Discover and American Express.

SESSION OR PROGRAM CHANGES

There is no additional fee to change sessions. Subject to availability in the program and session you would like to switch to, we are happy to accommodate your request to move to a different session. Please contact us by phone or email to discuss changing your camper's registration.

CANCELLATIONS

If your camper is unable to attend camp, please notify Camping & Outdoor Leadership immediately. Cancellations received by June 1 are eligible for a refund of fees less the non-refundable deposit. Any cancellations or refund requests received after June 1 are not eligible for refund. Approved refunds are processed via original payment method. Please allow 2 weeks for processing.

LATE ARRIVALS & NO SHOWS

If your camper will arrive late to camp or will be picked up early, please notify the Camping & Outdoor Leadership office at least three weeks prior to the session to make arrangements. If a camper does not show up at camp by evening of the opening day, staff will call the primary contact to determine the camper's whereabouts. No refunds are granted for late arrivals or no shows.

BEHAVIORAL PROBLEMS

It is our policy to consult with parents on strategies for dealing with campers who have behavioral problems. Camp staff will make every effort to call the family starting with the lives-with parent or guardian, then the emergency contact. When the welfare of the camper, other campers, or camp property/equipment is jeopardized, the parent(s) or guardian(s) will be notified to pick up their camper at their own expense. Travel arrangements will always be made in advance with the parent or guardian. No refunds are granted for campers who are asked to leave camp early for behavioral issues.