

## Colman's Frequently Asked Registration Questions:

### What are the three price tiers? What do they mean? How do I choose?

Realizing that families have different abilities to pay, YMCA overnight camps offer a voluntary three-tier fee structure so that everyone can attend.

- Tier I is the traditional subsidized rate, which covers approximately 75% of the actual cost of operating camp programs.
- Tier II covers approximately 90% of the actual cost and is designed for those who can pay more but not the full camp fee.
- Tier III reflects the actual cost of operating camp.

When you register, you'll be asked to select a Tier. This choice is completely up to you and will depend on which Tier you believe will work best with your family's budget. We do not ask for documentation of any kind and your choice will not affect your camper's camp experience.

### What is the refund policy?

- A deposit of \$100 per session per child must accompany the registration form (\$50 if applying for Financial Assistance). Payment options include Visa, MasterCard, Discover Card, American Express and check. Deposits are fully refundable until April 2, 2012. Regardless of registration date, deposits are non-refundable after April 2, 2012.
- Between April 2<sup>nd</sup> and June 1<sup>st</sup>, everything but the deposit is refundable.
- Payment in full is due on or by June 1<sup>st</sup>. After June 1<sup>st</sup>, nothing is refundable.
- Cancellations and session changes are accepted via mail, fax, or email only.

### What is the Transportation Fee?

Campers may be checked-in and picked-up at Tyee Educational Complex in SeaTac or at Camp Colman.

- **Bus from Tyee:** Buses supervised by camp staff will transport campers between Tyee Educational Complex and Colman. If you choose this option, there is a \$15 transportation fee (whether your camper will take the bus one direction or both). You'll need to pay a transportation fee for each session for which he or she will be taking the bus.
- **Camp Colman:** Campers may be checked in and picked up at Camp Colman, which is located about an hour and a half South of Seattle in Longbranch, WA. There is no transportation fee associated with this transportation option. You may pay the transportation fee upon registration or add it later as needed.

### What is Store Money?

At Camp, there is a "Camp Store," which has Colman gear (such as t-shirts and sweatshirts), souvenirs, and miscellaneous items. All store purchases are made through your camper's prepaid store account. We suggest \$25-40 depending on the session length. You may add store money upon registration or with a later payment.

Unless a refund is requested in writing by October 31<sup>st</sup>, the balance of your camper's unspent store money will be donated to our campership fund, which helps send kids to camp. We are unable to give refunds for balances of \$5 or less. To request a detailed report of your camper's store expenses or a refund of unspent store money, please send a self-addressed and stamped envelope to the Camping Services office.